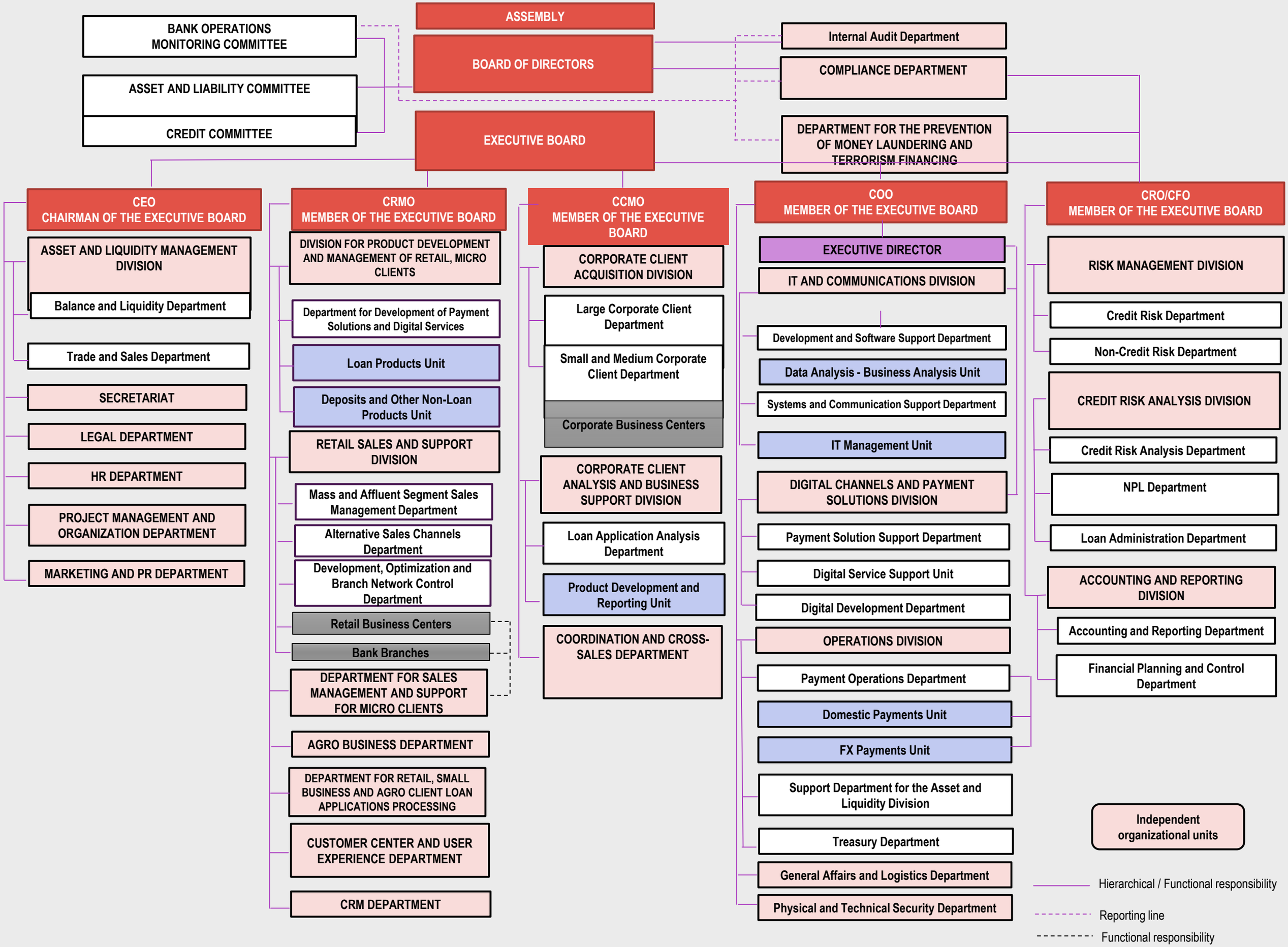
ASSEMBLY
BOARD OF DIRECTORS
EXECUTIVE BOARD
BANK OPERATIONS MONITORING COMMITTEE
ASSET AND LIABILITY COMMITTEE
CREDIT COMMITTEE
Internal Audit Department
COMPLIANCE DEPARTMENT
DEPARTMENT FOR THE PREVENTION OF MONEY LAUNDERING AND TERRORISM FINANCING
CEO
CHAIRMAN OF THE EXECUTIVE BOARD
ASSET AND LIQUIDITY MANAGEMENT DIVISION
Balance and Liquidity Department
Trade and Sales Department
SECRETARIAT
LEGAL DEPARTMENT
HR DEPARTMENT
PROJECT MANAGEMENT AND ORGANIZATION DEPARTMENT
MARKETING AND PR DEPARTMENT
CRMO
MEMBER OF THE EXECUTIVE BOARD
DIVISION FOR PRODUCT DEVELOPMENT AND MANAGEMENT OF RETAIL, MICRO CLIENTS
Department for Development of Payment Solutions and Digital Services
Loan Products Unit
Deposits and Other Non-Loan Products Unit
RETAIL SALES AND SUPPORT DIVISION
Mass and Affluent Segment Sales Management Department
Alternative Sales Channels Department
Development, Optimization and Branch Network Control Department
Retail Business Centers
Bank Branches
DEPARTMENT FOR SALES MANAGEMENT AND SUPPORT FOR MICRO CLIENTS
AGRO BUSINESS DEPARTMENT
DEPARTMENT FOR RETAIL, SMALL BUSINESS AND AGRO CLIENT LOAN APPLICATIONS PROCESSING
CUSTOMER CENTER AND USER EXPERIENCE DEPARTMENT
CRM DEPARTMENT
CCMO
MEMBER OF THE EXECUTIVE BOARD
CORPORATE CLIENT ACQUISITION DIVISION
Large Corporate Client Department
Small and Medium Corporate Client Department
Corporate Business Centers
CORPORATE CLIENT ANALYSIS AND BUSINESS SUPPORT DIVISION
Loan Application Analysis Department
Product Development and Reporting Unit
COORDINATION AND CROSS-SALES DEPARTMENT
COO
MEMBER OF THE EXECUTIVE BOARD
EXECUTIVE DIRECTOR
IT AND COMMUNICATIONS DIVISION
Development and Software Support Department
Data Analysis - Business Analysis Unit
Systems and Communication Support Department
IT Management Unit
DIGITAL CHANNELS AND PAYMENT SOLUTIONS DIVISION
Payment Solution Support Department
Digital Service Support Unit
Digital Development Department
OPERATIONS DIVISION
Payment Operations Department
Domestic Payments Unit
FX Payments Unit
Support Department for the Asset and Liquidity Division
Treasury Department
General Affairs and Logistics Department
Physical and Technical Security Department
CRO/CFO
MEMBER OF THE EXECUTIVE BOARD
RISK MANAGEMENT DIVISION
Credit Risk Department
Non-Credit Risk Department
CREDIT RISK ANALYSIS DIVISION
Credit Risk Analysis Department
NPL Department
Loan Administration Department
ACCOUNTING AND REPORTING DIVISION
Accounting and Reporting Department
Financial Planning and Control Department
Independent organizational units
Hierarchical / Functional responsibility
Reporting line
Functional responsibility